



UTILITIES

Regardless of the type of service you offer, the most important thing will always be to meet the expectations of your customers and offer them the best service possible. That is why the biggest challenges these companies face are:

- Be able to offer customers customized time windows and comply them
- They need to maximize the use of their vehicles
- Eliminate irregularities in the time it takes to visit a customer
- Make sure all addresses are visited
- Lack of vehicle visibility

BENEFITS OF USING DRIVIN

- ✓ Improves customer service levels
- ✓ Get real-time visibility of the entire fleet
- ✓ Reduces the number of miles traveled
- ✓ Get alerts every time a vehicle goes out of planning
- ✓ Maximizes vehicle usage (visit more customers with the same vehicles)
- ✓ Provides downloadable reports with the status of each visit (photographs, signatures, comments)

Punctuality here is key to retaining customers. Fulfilling these expectations and doing it in the most efficient way is the biggest challenge